# Complete Use Cases

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| **Use Case ID** | **CPv5-001 Pull Mentee Reports** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | The administrator pull mentee reports. |
| **Actor** | Administrator |
| **Pre-conditions** | ●     The administrator is logged into the system. |
| **Steps** | 1. The use case begins when the administrator clicks on the menu for mentee reports. 2. The system is redirected to a page with the listing of mentees with information such as name, email, school, user status, project assignation, etc. 3. The use case ends when the administrator navigates to another page. |
| **Post-conditions** | ●     **\_\_\_\_\_** |
| **Alternative Actions** | * At step 2, the administrator can click a column of the report, and the system will render the report but sorted by the column just clicked. * At step 2, the administrator can input information by any of the column, and the system will render a new report filtered by the information just entered. * At step 2, the administrator drags and drop a column in the position of another column and the system will render the report with the new column order. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-002 Pull Mentor Reports** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | The administrator pull mentor reports. |
| **Actor** | Administrator |
| **Pre-conditions** | ●     The administrator is logged into the system. |
| **Steps** | 1. The use case begins when the administrator clicks on the menu for mentor reports. 2. The system is redirected to a page with the listing of mentors with information such as name, email, employers, user status, etc. 3. The use case ends when the administrator navigates to another page. |
| **Post-conditions** | ●     **\_\_\_\_\_** |
| **Alternative Actions** | * At step 2, the administrator can click a column of the report, and the system will render the report but sorted by the column just clicked. * At step 2, the administrator can input information by any of the column, and the system will render a new report filtered by the information just entered. * At step 2, the administrator drags and drop a column in the position of another column and the system will render the report with the new column order. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-003 Pull Ticket Reports** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | The administrator pull ticket reports. |
| **Actor** | Administrator |
| **Pre-conditions** | ●     The administrator is logged into the system. |
| **Steps** | 1. The use case begins when the administrator clicks on the menu for ticket reports. 2. The system is redirected to a page with the listing of tickets with information such as Date Created, Status, Closed Date, etc. 3. The use case ends when the administrator navigates to another page. |
| **Post-conditions** | ●     **\_\_\_\_\_** |
| **Alternative Actions** | * At step 2, the administrator can click a column of the report, and the system will render the report but sorted by the column just clicked. * At step 2, the administrator can input information by any of the column, and the system will render a new report filtered by the information just entered. * At step 2, the administrator drags and drop a column in the position of another column and the system will render the report with the new column order. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-004 Join Meeting** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | Mentors/mentees can join a videoconference by clicking an URL. |
| **Actor** | Mentor/Mentee |
| **Pre-conditions** | ●     The user is logged into the system. |
| **Steps** | 1. The use case begins when the user clicks on the meeting URL 2. The user will be redirected to the videoconference page. 3. The user will wait for other participants to join the meeting. 4. The meeting will start when at least 2 participants join the meeting. 5. The use case ends when the user clicks the disconnect button. |
| **Post-conditions** | * The system will record the meeting log |
| **Alternative Actions** | * At step 3, the user can leave the meeting by closing the page. * At step 3, no participants may join the meeting so the meeting will not start. |
| **Exceptions** | * NONE |

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| **Use Case ID** | **CPv5-005 Sharing Screen** |
| **Update for** | **\_\_\_\_\_** |
| **Description** | Mentors/mentees can share their screen during video conferences |
| **Actor** | Mentor/Mentee |
| **Pre-conditions** | * The user is logged into the system. * The videoconference has started |
| **Steps** | 1. The use case begins when the user clicks share screen button 2. The user screen will begin to be shared with other participants. 3. The panel on the other users screen will show the screen. 4. The use case ends when the user clicks the stop sharing screen button |
| **Post-conditions** | * The system will record the event log |
| **Alternative Actions** | * At step 3, the user may cancel the screen sharing so it is never shared. |
| **Exceptions** | * At step 3, if the other participants’ panel contains another information, it will be cleared and the screen shared anyway. |